

SOLITON SYSTEMS EUROPE
SecureContainer – DME
Product end of life notification

Soliton Systems Europe N.V.

Gustav Mahlerplein 2 | 1082 MA Amsterdam | Netherlands | P: +31 (0) 20 301 21



Soliton Systems Europe Development Center

Spotorno Allé 12 | 2630 Taastrup | Denmark | P: +45 70 21 68 00

Dear Valued Partner,

At the InfoSecurity London 2019 in June, Soliton Systems launched its latest secure container solution for mobile devices, Soliton MailZen. MailZen is similar to our current secure container solution SecureContainer – DME, yet with better features and functionality, and equipped with the latest technology and architecture.

This letter provides notification that Soliton has begun the End-of-Life (EOL) process for SecureContainer – DME.

Successor Product: Soliton MailZen

We are pleased to announce MailZen as the successor product that provides a better performance than SecureContainer - DME. Soliton MailZen does not require MDM and its improved architecture also enables new functionality to be easily added, based on ever-changing market demands. MailZen can also be easily used in a hosted environment. This allows you, as a partner, the possibility to offer MailZen as a service to your customer. As with SecureContainer – DME, we will still offer MailZen as an on-premise solution. We understand that this announcement of discontinuing SecureContainer – DME may be unwelcome news to you and your customers.

To facilitate the transition, Soliton will assist in the End-of-Life process as detailed below.

DME server:

Until 31 December 2020, Soliton Systems will:

- Update the OpenJDK 8 (Java 8) with security updates
- Update Jboss 6.4 with security updates
- Fix critical bugs related to Exchange 2010 - 2016 and IBM Domino 9.x.
- You can continue to use DME after December 2020 with on-premises Exchange/Domino, but DME will not receive any updates after this date.
- Push service, (Central services) will be kept operational until December 2022. After 2022 the system will not be updated.

Support for O365:

DME will support O365 until 13 October 2020. DME will not work with O365 after this date since O365 will stop the support for basic authentication on EWS which is the protocol used by DME. Note that the support for basic authentication on EWS for on-premises Exchange is not affected.

New version or features:

DME will not be updated to support new versions/features in Exchange and IBM Domino. New versions/features might work with DME but are not tested or supported by Soliton. Soliton will no longer add new functionality to DME.

DME clients:

- DME clients for Android and iOS will receive critical update to support the device OS (iOS and Android) until December 2020
- No new DME features will be added
- New DME clients will be released with an updated “DME viewer and editor” in Q3 2019
- In Q3 2019, support for AppBox will be removed from the version of the DME client for Android that is published on Google Play. Customers can still download a DME client for Android with AppBox support from the Soliton Service Desk

Your partner manager will contact you to discuss how Soliton can support you in the End-of-Life process of SecureContainer – DME and make the transition for your customers as smooth as possible. We have also produced a financially attractive model with incentives for our partners and customers when they swap DME for the new and better product MailZen. Your partner manager will go through that with you in the near future and conditions are available on our Partner Service Desk. Meanwhile, in order to fulfill your requirements beyond this product’s discontinuation, we invite you to evaluate the alternative, Soliton MailZen.

Thank you for your understanding.

Kind regards,

Soliton Systems Europe